

Perfect Strokes Swim Centre – Terms and Conditions

The following terms and conditions apply to your booking:-

1. Full payment is required at the time of booking.
2. Cancellations –
A full refund or alternative booking will be given if notification is received no later than 21 days prior to session.
Refunds or free rebooking after this time will only be given if the session time can be filled with an alternative swimmer.
3. In addition to lost revenue a fouling/Cleaning charge of £60.00 will be made should the swimmer foul the pool and it needs to be drained and cleaned.
4. Lesson fees include the use of underwater video equipment; however should technical difficulties prevent its use or the teacher decide its use would not be beneficial to the lesson no reduction in fees will be made.
5. If it should be necessary for the session to be cancelled by Perfect Strokes, then an alternative session will be offered. Should an alternative not be available within 21 days then a full refund will be given.
6. Payment can only be made by cheque or Cash, Cheques should be made payable to 'Perfect Strokes'.
7. To keep the water as clean as possible all swimmers are requested to shower before entering the water and wear a swimming cap.
8. Swimmers under the age of 18 must be accompanied by an adult. When not in the pool all individuals under the age of 18 remain the sole responsibility of the accompanying adult.
9. For the enjoyment of all coffee making facilities are available. This machine uses very hot water and should only be operated by persons of 18 years or older. The user makes use of these facilities as their own risk.
10. Perfect Strokes Swim Centre accepts no liability for the loss or damage to personal property while on its premises however caused.